



Ryan White Planning Council New Haven and Fairfield Counties 2020 Needs Assessment Report

STRATEGIC PLANNING & ASSESSMENT
COMMITTEE

MAY 7TH, 2020





Needs Assessment Overview

Assessment Overview



IN CARE SURVEYS

GOAL-500 SURVEYS

ACTUAL-507 SURVEYS COMPLETED

CLIENTS RECEIVED \$10 WALMART GIFT CARD FOR COMPLETION OF SURVEY.



NEWLY DIAGNOSED SURVEYS

GOAL-33 SURVEYS

ACTUAL-24 SURVEYS COMPLETED

MEDICAL CASE MANAGERS RECEIVED A LIST OF NEWLY DIAGNOSED CLIENTS FROM CAREWARE TO WORK FROM.

CLIENTS RECEIVED \$10 WALMART GIFT CARD FOR COMPLETION OF SURVEY.



OUT OF CARE SURVEYS

IN PROCESS DUE TO COVID-19

THE TOTAL AMOUNT OF OUT OF CARE CLIENTS IS 17 BETWEEN REGIONS 1, 3 AND 4.

THEY ARE CONTINUING THEIR EFFORTS TO REACH THESE CLIENTS, BUT DATA MAY BE COLLECTED LATER DUE TO COVID-19.

In Care Findings

507 SURVEYS WERE COMPLETED BY IN CARE CLIENTS

In Care Survey Responses compared to 2018 Epidemiological Profile (Total Prevalent Cases=6,034)

Demographic	Survey Response	2018 Epi Profile	Difference
Male	50.60%	65.9%	-15.3%
Female	47.42%	34.1%	+13.32%
Transgender	1.79%	Not reported	+1.79%
Black/African American	54.71%	38.1%	+16.61%
Hispanic/Latino	33.89%	32.6%	+1.29%
White	33.47%	26.7%	+6.77%
Men who have sex with Men (MSM)	22.95%	30.6%	-7.65%
People who inject drugs (PWID)	16.57%	25.6%	-9.03%
Heterosexual	42.12%	29%	+13.12%
<13 years	.2%	.06%	+1.14%
13-19 years	.2%	.3%	-.1%
20-44 years	20%	25.8%	-5.8%
45+ years	79.5%	73.7%	+5.8%

Please rank the following group of *core medical services* from 1-6 with 1 being the most important service and 6 being the least important service that keeps you undetectable or will help you get to undetectable.

Answer Choices	Responses		Rank
Case Manager Services (called Medical Case Management): Seeing your case manager for help making appointments, developing a care plan, setting up medical appointments, etc.	98.82%	501	1
Medical Services: Seeing a doctor for your HIV medical care including your lab work.	98.42%	499	2
Health Insurance Co-Pay Assistance: will pay for medication or doctor visits if you receive a bill.	95.27%	483	3
Dental Services: Going to a dentist for care of your teeth and gums.	94.87%	481	4
Mental Health Services: Going to a counselor or therapist to discuss emotional issues in a private visit or group setting.	91.52%	464	5
Substance Abuse Services: Outpatient care to help you stop using drugs. This includes Methadone, Suboxone or Vivitrol	87.38%	443	6

Please rank this next group of *support services* from 1-5 with 1 being the most important service and 5 being the least important service that keeps you undetectable or will help you get to undetectable.

Answer Choices	Responses		Rank
Emergency Financial Assistance: Helps you to pay for essential utilities (to include electricity, gas, water/sewerage and propane gas)	97.19%	485	1
Housing Assistance: Helps paying your back rent.	96.99%	484	2
Transportation: Help getting you to any services on this list.	96.79%	483	3
Food Bank/Home Delivered Meals: Helps you to get food (food cards, etc.)	95.99%	479	4
Substance Abuse Treatment – Inpatient: To address substance use problems (including alcohol and/or legal and illegal drugs) in a short-term residential health service setting.	88.98%	444	5

ALL SERVICES Rankings

Answer Choices	Responses	Rank
Medical Case Management	98.82% 501	1
Outpatient/Ambulatory Health Services	98.42% 499	2
Emergency Financial Assistance	97.19% 485	3
Housing Services	96.99% 484	4
Health Insurance Co-Pay Assistance	95.27% 483	5
Medical Transportation Services	96.79% 483	5
Oral Health Services	94.87% 481	7
Food Bank/Home Delivered Meals	95.99% 479	8
Mental Health Services	91.52% 464	9
Substance Abuse Treatment--Inpatient	88.98% 444	10
Substance Abuse Services--Outpatient	87.38% 443	11

Living Situation/History of Homelessness

Where are you living now?	
Answer Choices	Responses
Rent a House or Apartment	72.96%
Living with Family	9.15%
Own a Home	4.57%
Living with a Friend	3.38%
Homeless	3.18%
Shelter/Transitional Housing	2.78%
Other (please specify)	2.58%
Staying with Friends ("couch surfing")	0.80%
Drug Treatment Program	0.60%

Other (please specify)
halfway house
renting a room-6 responses
transitional housing
living in home owned by mother's estate
Senior Cit Housing
Leeway-2 responses
co-op

Have you ever been homeless?	
Answer Choices	Responses
Yes	45.24%
No	54.76%

Monthly Income and 2020 Federal Poverty Level Percentages

How much money do you get per month?	
Answer Choices	Responses
\$501 - \$1000	44.80%
\$1001 - \$1500	20.20%
\$0 - No Income	10.20%
\$1 - \$500	9.40%
\$1501 - \$2000	8.00%
\$2001 - \$2500	5.00%
More Than \$3001	1.40%
\$2501 - \$3000	1.00%

Household /Family Size	2020 Monthly														
	50%	*100%*	125%	130%	133%	135%	138%	150%	175%	185%	200%	250%	300%	400%	
1	\$ 532	\$ 1,063	\$ 1,329	\$ 1,382	\$ 1,414	\$1,436	\$ 1,467	\$ 1,595	\$1,861	\$ 1,967	\$ 2,127	\$ 2,658	\$ 3,190	\$ 4,253	
2	\$ 718	\$ 1,437	\$ 1,796	\$ 1,868	\$ 1,911	\$1,940	\$ 1,983	\$ 2,155	\$2,514	\$ 2,658	\$ 2,873	\$ 3,592	\$ 4,310	\$ 5,747	
3	\$ 905	\$ 1,810	\$ 2,263	\$ 2,353	\$ 2,407	\$2,444	\$ 2,498	\$ 2,715	\$3,168	\$ 3,349	\$ 3,620	\$ 4,525	\$ 5,430	\$ 7,240	
4	\$ 1,092	\$ 2,183	\$ 2,729	\$ 2,838	\$ 2,904	\$2,948	\$ 3,013	\$ 3,275	\$3,821	\$ 4,039	\$ 4,367	\$ 5,458	\$ 6,550	\$ 8,733	
5	\$ 1,278	\$ 2,557	\$ 3,196	\$ 3,324	\$ 3,400	\$3,452	\$ 3,528	\$ 3,835	\$4,474	\$ 4,730	\$ 5,113	\$ 6,392	\$ 7,670	\$ 10,227	
6	\$ 1,465	\$ 2,930	\$ 3,663	\$ 3,809	\$ 3,897	\$3,956	\$ 4,043	\$ 4,395	\$5,128	\$ 5,421	\$ 5,860	\$ 7,325	\$ 8,790	\$ 11,720	
7	\$ 1,652	\$ 3,303	\$ 4,129	\$ 4,294	\$ 4,393	\$4,460	\$ 4,559	\$ 4,955	\$5,781	\$ 6,111	\$ 6,607	\$ 8,258	\$ 9,910	\$ 13,213	
8	\$ 1,838	\$ 3,677	\$ 4,596	\$ 4,780	\$ 4,890	\$4,964	\$ 5,074	\$ 5,515	\$6,434	\$ 6,802	\$ 7,353	\$ 9,192	\$ 11,030	\$ 14,707	
9	\$ 2,025	\$ 4,050	\$ 5,063	\$ 5,265	\$ 5,387	\$5,468	\$ 5,589	\$ 6,075	\$7,088	\$ 7,493	\$ 8,100	\$ 10,125	\$ 12,150	\$ 16,200	
10	\$ 2,212	\$ 4,423	\$ 5,529	\$ 5,750	\$ 5,883	\$5,972	\$ 6,104	\$ 6,635	\$7,741	\$ 8,183	\$ 8,847	\$ 11,058	\$ 13,270	\$ 17,693	

HIV Diagnosis Location

Where did you find out you had HIV?	
Answer Choices	Responses
Doctor's Office	41.08%
Free Clinic	15.23%
Emergency Room	12.42%
Other	11.82%
Jail/Prison	9.02%
Health Department	8.02%
At an Agency, Please list Agency name in "Other" box	2.40%

Co-Morbidities

Have you ever been diagnosed with or treated for diseases other than HIV?	
Answer Choices	Responses
High Blood Pressure	40.88%
Mental Illness	33.72%
Hepatitis C	27.71%
Substance Use Disorders	20.32%
Diabetes	18.24%
Cardiac Problems/Heart Disease	13.86%
Nerve Issues (epilepsy, neuropathy)	12.70%
Thrush/Yeast Infection	12.47%
Other (please specify)	12.01%
Syphilis	9.24%
Hepatitis B	8.78%
Gonorrhea	8.55%
Cancer	8.55%
Chlamydia	8.08%
Tuberculosis (TB)	7.62%
Hepatitis A	3.70%

Other (please specify)
HPV
lupus
herpes, hypertension
herpes
COPD
seizures, blood clotting irregular
herpes
low platelets
Trichomonas
asthma
Herpes
amputation/back pain
asthma
glaucoma, arthritis
tumor
high cholesterol
Condyloma
Asthma
Kidney disease
COPD
Vergo
HPV/Herpes
anemia, HPV
HPV
Herpes
herpes
arthritis
kidney failure
herpes

Linkage to Care and Delay Reasons

When you found out you were HIV+ were you referred to a HIV doctor?

Answer Choices	Responses
Yes	83.33%
No	9.64%
Don't Know/Don't Remember	7.03%

How long after being diagnosed with HIV or AIDS did you see an HIV doctor?

Answer Choices	Responses
1-2 days	29.70%
1 week	28.89%
2 weeks	13.74%
More than 1 month	24.65%
Did not see a doctor	3.03%

If you delayed seeing a doctor to treat your HIV, what were your reasons for not seeing an HIV doctor? (Please check all that apply)

Answer Choices	Responses
Not ready to deal with it	24.52%
Fear of others finding out I was HIV positive	17.74%
Worry about how to tell partner/family	12.90%
Fears about discrimination	12.58%
Stigma surrounding HIV disease	11.29%
Not ready to know	10.00%
Concerns about confidentiality/privacy	9.03%
Felt well	8.39%
No insurance	8.39%

When you first tested HIV+, were you provided HIV resources such as a referral to case management or other HIV services?

Answer Choices	Responses
Yes	72.75%
No	19.24%
Don't Know/Don't Remember	8.02%

Viral Suppression

Do you know what it means for your HIV Viral Load to be “undetectable”?

Answer Choices	Responses
Yes	96.62%
No	3.38%

Are you undetectable (viral load suppression)?

Answer Choices	Responses
Yes	89.60%
No	7.60%
I don't know	2.80%

Intensive Medical Case Management Program Candidates by Region (Non-Virally Suppressed)

Region	Priority Population #1: Women of Color	Priority Population #2: Transgender	Priority Population #3: Young MSM of Color	TOTAL
1	7	0	0	7
2	2	0	0	2
3	4	0	1	5
4	1	0	0	1
5	0	0	0	0

Client Satisfaction

Are you satisfied with the HIV services you receive?

Answer Choices	Responses
Yes	97.79%
No	0.40%
If no, why?	1.81%

If no, why?

not with provider but yes to CM services

Need knowledge to get more services

they could be better with confidentiality

I was, they postponed my appts too much

not satisfied with medical doctor, the doctors do not listen

housing is a problem with finding decent places without bugs or drug activity

Q37 What is the one thing that would make your life better?

continue taking medications able food home nothing family time take meds stable housing help
receive health great find cure medications assistance healthy job sick
cure find housing staying HIV HIV AIDS money
pay bills better staying healthy apartment life living less virus back
car permanent housing life good staying clean work income taking billing keep undetectable
transportation

Newly Diagnosed Findings

24 SURVEYS WERE COMPLETED BY NEWLY DIAGNOSED CLIENTS

Newly Diagnosed Responses compared to 2018 Epidemiological Profile (Total Incident Cases=137)

Demographic	Survey Response	2018 Epi Profile	Difference
Male	69.6%	73.7%	-4.1%
Female	26%	26%	-
Transgender	4.4%	Not Reported	4.4%
Black/African American	50%	50%	-
Hispanic/Latino	41.7%	26.3%	15.4%
White	45.8%	21.9%	23.9%
Men who have sex with Men (MSM)	62.5%	51.1%	11.4%
People who inject drugs (PWID)	4.17%	2.2%	1.97%
Heterosexual	33.3%	27%	6.3%
<13 years	0%	0%	-
13-19 years	0%	5.8%	-
20-44 years	58.3%	63.5%	5.2%
45+ years	41.7%	30.6%	11.1%

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Mental Health Services	100%	24	1
Oral Health Services	100%	24	1
Emergency Financial Assistance	100%	23	6
Housing Services	100%	23	6
Medical Transportation Services	100%	23	6
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